

**PAY DIFFERENTIAL 220**  
**CALIFORNIA PUBLIC EMPLOYEES' RETIREMENT SYSTEM CALL CENTER**  
**DIFFERENTIAL PAY – BARGAINING UNIT 04**

Established: 01/01/00

Revised: 01/17/01, 01/31/02, 04/01/17, 10/31/19

CLASS TITLE	CLASS CODE	CB/ID	RATE	EARNINGS ID	DEPARTMENT
Benefit Program Specialist (CalPERS)	6410	R04	\$150	8BPS	California Public Employees' Retirement System
Senior Benefit Program Specialist (CalPERS)	6412				

**CRITERIA**

In recognition of the increased complexity and level of skill/knowledge required and the changes in technology, laws and program requirements, employees in the above classes who at least fifty percent (50%) or more of their time, are assigned to call centers and public service counters to perform duties involving response to the general public or customer/client contacts relating to multiple programs and/or services of the department shall receive Pay Differential 220.

**IF APPLICABLE, SHOULD PAY DIFFERENTIAL BE:**

PRO RATED	Yes
SUBJECT TO QUALIFYING PAY PERIOD	No
ALL TIME BASES AND TENURE ELIGIBLE	Yes/No*
SUBJECT TO PERS DEDUCTION	Yes

**INCLUSION IN RATE TO CALCULATE THE FOLLOWING BENEFIT PAY**

OVERTIME	Yes
IDL	Yes
EIDL	N/A
NDI	Yes
LUMP SUM VACATION	Yes
LUMP SUM SICK	Yes
LUMP SUM EXTRA	Yes

\*Retired Annuitants are not eligible unless appointed under Government Code section 21232.