

**PAY DIFFERENTIAL 185
FRANCHISE TAX BOARD CALL CENTER DIFFERENTIAL PAY –
UNIT 04**

Established: 01/01/91

Revised: 07/01/96, 07/01/99, 01/01/02

CLASS TITLE	CLASS CODE	CB/ID	RATE	EARNINGS ID	DEPARTMENT
Rank and File:		R04	\$100 per pay period	8KSP	Franchise Tax Board
Tax Program Technician I, Franchise Tax Board	9587				
Tax Program Technician II, Franchise Tax Board	9588				

CRITERIA

In recognition of the complex work load and level of skill and knowledge required to receive and respond to unassigned collection calls, business entity issue calls, and/or California district office public service counter contract employees in the above classes at Franchise Tax Board shall receive Pay Differential 185.

- Full-time employees in the Tax Program Technician I and II classifications required to perform the work described above and permanently assigned to the Franchise Tax Board, Taxpayer Services Center Section, Tax Practitioner Support Group, or the district office public service counter.
- Part-time and intermittent employees performing the duties described above shall receive the differential on a pro rata basis, according to their time base.

IF APPLICABLE, SHOULD PAY DIFFERENTIAL BE:

PRO RATED	Yes
SUBJECT TO QUALIFYING PAY PERIOD	No
ALL TIME BASES AND TENURE ELIGIBLE	Yes
SUBJECT TO PERS DEDUCTION	Yes

INCLUSION IN RATE TO CALCULATE THE FOLLOWING BENEFIT PAY

OVERTIME	Yes
IDL	Yes
EIDL	Yes
NDI	Yes
LUMP SUM VACATION	Yes
LUMP SUM SICK	Yes
LUMP SUM EXTRA	Yes