

# EMPLOYEE ASSISTANCE PROGRAM

Your resource for help with daily challenges and difficult situations.

# APPOINTMENT ASSIST

When you decide it is time to schedule a counseling session, we want to make it as easy as possible for you. Magellan's national network of licensed professionals are available to meet with you on a variety of topics including marital and family issues, substance abuse, emotional, personal, and stress concerns.

Typically, a counseling provider will respond to your request within a day or two and schedule an appointment. There are times when appointment availability can be a challenge and when that happens, Magellan is here to help.

If you are not getting what you need on your own, please call us and ask for **Appointment Assist**. Our EAP staff will take your information and contact providers directly to find the first available appointment for you.

We are here to help make sure your needs are met in a timely manner.

