

**California Department of Human Resources  
Memorandum**

**TO: Personnel Management Liaisons (PML)**

<b>SUBJECT:</b> 2013 Group Legal Services Insurance Open Enrollment	<b>REFERENCE NUMBER:</b> 2013-008
<b>DATE ISSUED:</b> 01/31/2013	<b>SUPERSEDES:</b>

This memorandum should be forwarded to:

Personnel Officers  
Personnel Transactions Supervisors  
Personnel Transactions Staff

**FROM:** Department of Human Resources  
Benefits Division

**CONTACT:** Susan Wong, Group Legal Services Manager  
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The annual open enrollment for the State's Group Legal Services Insurance Plan (Plan) is March 1 through April 30, 2013. During this enrollment period, eligible employees may enroll in the Plan and current enrollees can change their coverage from single to family, family to single, and add/delete eligible dependents. Employees already enrolled are not required to re-enroll each year in order to continue coverage.

**ELIGIBILITY CRITERIA**

Employees eligible to enroll in the Plan during this open enrollment period include:

1. Permanent or probationary employees with a time base of half-time or more, who are designated rank and file, managerial, supervisory, confidential, or excluded/exempt;
2. Permanent-intermittent employees who have worked a minimum of 480 paid hours during the last control period ending December 31 (see BAM Sections 1502 and 1503 for details); and,
3. Employees on Training and Development or limited-term assignments with an appointment of six months or more are eligible only if their permanent civil service appointment is in one of the eligible categories and they work half-time or more.

Employees off work or on some type of leave cannot enroll until they return to active status. However, if an employee is serving active duty and is not available during the specified enrollment period (see BAM Section 1508 – Military Leave), their spouse/domestic partner (with power of attorney) may enroll during the open enrollment period on their behalf.

## **DEPENDENT ELIGIBILITY**

Eligible dependents are defined as:

1. A lawful spouse or domestic partner;\*
2. Any unmarried, dependent child under the age of 23 who has never been married;
  - a. Children include natural, stepchildren, adopted children, children for whom the employee is the legal guardian, and children of either domestic partner; and
  - b. Any economically dependent child 23 years of age or older, if he/she is incapable of self-support because of a physical disability or mental incapacity who has never been married and is chiefly dependent on the eligible employee for support and maintenance.

Family members not eligible include the eligible employee's parents and grandparents, children under the age of 23 who are married, or who have been married, and children over age 23, unless disabled as specified above. Employees should be reminded that they are responsible for notifying their department's personnel office and completing the necessary paperwork when a dependent child loses eligibility.

\*Domestic partner coverage is available to same sex partners (those registered with the Secretary of State or same-sex marriages entered into prior to November 5, 2008) or opposite sex partners if the state employee or the domestic partner are age 62 or older and eligible for Social Security benefits.

## **EMPLOYEE COMMUNICATIONS**

Eligible employees not enrolled in the plan will receive an enrollment packet with a detailed Plan brochure, a legal costs flyer, enrollment instructions, and an enrollment form. The SCO will run a Global Message on the paycheck stub in April during open enrollment.

## **COMPLETION OF THE PLAN'S ENROLLMENT AUTHORIZATION FORM**

Enrollees are required to complete Sections A and B of the Plan enrollment authorization form and submit the form to their departmental personnel office.

When personnel offices receive the enrollment form they are responsible for verifying that the information is completed correctly in Section B, completing Section C, and submitting the enrollment form to the SCO by the dates indicated below.

## EFFECTIVE DATES OF COVERAGE

The employee's effective date of coverage will begin on the first day of the pay period following the first premium (payroll) deduction.

SCO receives Plan enrollment form by...	
March 10, 2013	April 1, 2013
March 11 – April 10, 2013	May 1, 2013
April 11 – April 30, 2013*	June 1, 2013
*Applications postmarked on April 30 will be processed by SCO through May 10 and will provide coverage effective June 1, 2013.	

Any enrollment forms received by personnel offices after April 30 will need to be reviewed by CALHR on a case-by-case basis for approval.

## ORDERING ENROLLMENT KITS

Personnel offices should always maintain an adequate supply of the current marketing and enrollment materials during the annual open enrollment, for employees who become newly eligible to enroll throughout the year, or for an employee who may wish to cancel Plan coverage. **CALHR does not maintain these materials for distribution to departments.** Please order supplies directly from ARAG by:

- calling the Material Ordering Service for State of California Group Legal Plan for State departments toll-free 800-888-4184, Extension 355, or
- e-mailing your request to: [service@ARAGgroup.com](mailto:service@ARAGgroup.com), or
- accessing via the website at: [www.ARAGLegalcenter.com](http://www.ARAGLegalcenter.com) (Access Code 10202soc).

Your request must include your name, department name, telephone number and extension, room number or mail station, and the actual physical street address with zip code and the amount of supplies requested. ARAG ships via UPS ground delivery and supplies are not deliverable to a P. O. Box (allow five to ten business days for delivery).

## FILL AND PRINT FORM

A Fill and Print enrollment form is available online at ARAG's website [www.ARAGLegalcenter.com](http://www.ARAGLegalcenter.com) (Access Code 10202soc) or at CALHR's home website for Group Legal. Employees can complete the form online, print it, sign it, and give it to their personnel office. This fill and print form must have an original signature or SCO will not process it.

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If employees have questions you cannot answer, please direct them to ARAG's dedicated website [www.ARAGLegalcenter.com](http://www.ARAGLegalcenter.com) (Access Code 10202soc) or the toll-free customer service line at 1-866-762-0972 or TTY 1-800-383-4184, or 711 to reach a relay operator.

We appreciate your continued assistance in explaining the Plan to your employees and processing the enrollment documents on a timely basis. If you have any questions regarding this memo, please contact Susan Wong at (916) 324-0533, or e-mail [susan.wong@calhr.ca.gov](mailto:susan.wong@calhr.ca.gov).

/s/ Greg Beatty

Greg Beatty, Chief  
Benefits Division