

Training Endorsement Standards Work Group

January 19, 2010

State Training Officers Meeting

Our Team

- ▶ Terilyn Jackson, Child Support Services (co-lead)
 - ▶ John Goldberg, Mental Health (co-lead)
 - ▶ Melissa Asher, CPS
 - ▶ Christine Irion, CSUS
 - ▶ Joan Strohauer, DPA
 - ▶ Jodi Traversaro, DPA
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Goal

Develop consistent criteria (based on Kirkpatrick's Learning Evaluation model) to enhance the quality of statewide training

- **Level 1: Reaction**
- **Level 2: Learning**
- **Level 3: Behavior**
- **Level 4: Results**
- **Level 5: ROI**

Deliverables

- Develop scorecards to assess the quality of**
- ▶ **training courses**
 - ▶ **training providers (in-house and vendors)**
 - ▶ **the overall training function**
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Training Course Scorecard

(See handout)

Focuses on:

- Needs assessment
 - Learning objectives
 - Design
 - Lesson Plans
 - Training materials
 - Course evaluation
 - Learning environment
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Next steps

- ▶ Develop a scorecard for a training provider
- ▶ Develop a scorecard for the training function

If you have an interest in these areas, please let us know!